

## **ARTICLE 1. General provisions**

These general terms and conditions define, without prejudice to the application of specific conditions, the respective obligations of Glamping GROEI - Rent a Bubble and its client (or co-contractor) in all services of PDMC bv - Glamping GROEI - Rent a Bubble with registered office at Middelkerke R. Mouchottestraat 8/304 - with exploitation on the products of Centrum GROEI vzw - Zerkegemsestraat 4 8460 . Registered with the crossroads bank of enterprises under: BE 0659.760.742. The customer expressly acknowledges that he became aware of it, understood it and accepted it without reservation.

The provisions from which no express derogation has been made shall remain in force. Only deviations subject to an explicit written agreement can change the application of these general terms and conditions. It was agreed that the explicitly accepted specific provisions would take precedence over general in the event of disagreement. Furthermore, it is expressly agreed that if the general terms and conditions of the customer are not in accordance with those of Glamping GROEI - Rent a Bubble, only the latter prevail.

## **ARTICLE 2. offer**

The client is informed that the performance of the agreed services depends on the full payment of the requested amount. This serves as a confirmed booking. Glamping GROEI - Rent a Bubble reserves the right in this case to suspend the performance of its services until full payment of the agreed amount.

## **ARTICLE 3. Annuleringsvoorwaarden**

The amounts and percentages of the following conditions are due by the customer in case of cancellation.

- In case of cancellation up to 8 days before the booked date, there will be no charge.
- In case of cancellation between 7 and 2 days before the booked date: 50% of the amount remains due.
- Any cancellation less than 48 hours before arrival will remain subject to the full rental amount.

Gift cards are not redeemable or refundable. Gift vouchers can be used on our website. Gift cards cannot be reloaded.

In the event of cancellation, the customer must inform the company in a non-ambiguous manner, either by e-mail to the following address: [welkom@centrumgroei.be](mailto:welkom@centrumgroei.be) also on [bernadette.simoens@skynet.be](mailto:bernadette.simoens@skynet.be)

## **ARTICLE 4. expensive**

This Agreement shall be concluded for a clearly defined period or for a specified period.

If the agreement is concluded for a clearly defined period or a fixed period, it ends after the agreement has ended or the end of the agreement has expired.

During the notice period, these general terms and conditions and specific agreements remain in force.

However, this agreement is terminated by Operation of Law and without prior notice by Glamping GROEI - Rent a Bubble in the following cases, without prejudice to the right of the party to claim damages:

- in the event of the bankruptcy of one of the parties to this Agreement
- in the event of circumstances that jeopardise professional independence

- in the event of a serious breach by one of the Parties to its obligations under this Agreement.
- In case of lockdown imposed by the government. In this case, a date may be re-elected or a full refund obtained.

If the customer meets one of these conditions, Glamping GROEI - Rent a Bubble will inform the customer in writing of the reasons for the termination of the agreement. In all cases, at the end of the agreement or in the event of premature termination, all documents of the customer, which are under his property, shall be made available to him or his authorised representative.

## **ARTICLE 5. Deadlines and locations**

Lead times are communicated as an indication and are recorded in working days. Exceeding this cannot lead to dissolution of the agreement. If a delay is required, this should be clearly specified as such with Glamping GROWTH - Rent a Bubble or on the offer support document. In this case, if the deadline is not met, it opens up the right for the customer to demand a flat-rate payment set at 5% of the total amount of benefits subject to the delay.

In case of force majeure (without this list being limited: strikes, lockouts, bad weather, storms, fires, floods, wars, bugs or computer viruses, technical incidents, supplier delays, labour shortage, illness, pandemic, etc.) or unforeseen circumstances, lead times are suspended until force majeure or unforeseen circumstances end. Due to unforeseen circumstances, all reasonably unpredictable circumstances should be understood when submitting the offer that would make the contract financially or otherwise more difficult or expensive, above normal expectations. If the contract does not cease, it shall require the parties to request the revision or termination of the contract. If these circumstances are likely to lead only to an interruption of benefits, the period of implementation shall be suspended from the time of the interruption.

Glamping GROWTH - Rent a Bubble reserves the right to cancel a reservation in case of severe weather (strong winds above 75 km/h, torrential rain, temperatures below -15°C ...)

In all cases, lead times shall be suspended by operation of law and without prior notice:

- If the payment terms are not met;
- If, in the course of the benefits or in the event of abnormal correction repetition, the customer makes substantial changes. If these changes or corrections result in additional costs of more than 10% of the originally agreed amount, the customer will be informed and it is already informed that these costs will be borne by him;
- If the client does not disclose the requested information or documents within the stipulated period and is necessary for the proper execution of the services.

The client is informed that in the event of non-performance, partial or incomplete fulfilment of his obligations (e.g. non-payment of agreed fees or deadlines), the claimant has the right to suspend or postpone the performance of his services until the customer has regulated his situation. If this is the case, the provider will inform the customer by e-mail, so that he can meet his obligations within the set period.

## **ARTICLE 6. Responsibility and obligations**

Glamping GROWTH - Rent a Bubble is not responsible for any accidents that would occur during the stay at Glamping GROEI

Glamping GROWTH - Rent a Bubble is not responsible for loss, theft or damage caused by third parties to the customer during his stay at Glamping GROEI - Rent a Bubble.

Glamping GROEI - Rent a Bubble carries out the services entrusted to it independently.

Glamping GROWTH - Rent a Bubble is committed to meeting the standards of its profession and providing its services in accordance with the various applicable laws.

Unless otherwise stated, Glamping GROEI - Rent a Bubble is not obliged to verify the accuracy and completeness of the information provided to it by the customer or his agents, as well as the reliability of the various documents and documents submitted by the customer.

## **ARTICLE 7. Customer responsibility and obligations**

*The customer acts loyally and a good houseman.*

*He became aware that pets are not allowed. There must be silence between 10pm and 8am. Parties and music are not allowed.*

The customer is obliged to leave the location of Glamping GROEI - Rent a Bubble back in the state in which he found it on arrival. He acknowledges and is responsible for his own actions and omissions and those of every person he invites. The customer agrees to pay for the replacement of items damaged with equivalent items.

The customer undertakes to make all documents, data and information necessary for the execution of the agreed service available to the provider in a timely manner. It undertakes to inform the provider in a timely manner of any information, data or events that may affect the performance of the service. It also undertakes to confirm in writing as soon as possible and at the first request of the provider that the documents submitted are complete.

If glamping groei - rent a bubble services do not meet the customer's expectations, the customer immediately informs the provider. In the absence thereof, the latter is entitled to consider the services provided and performed to the full satisfaction of the customer.

Glamping GROEI - Rent a Bubble and the customer are both bound by the confidentiality of the data exchanged in the context of the services of Glamping GROEI - Rent a Bubble. They undertake not to disclose the secrets of any agreement, both during the performance and after the termination of the services provided, as well as the confidentiality of any personal or confidential matters of which they would be aware in the course of their activity.

Glamping GROEI - Rent a Bubble and the client undertake to use the information received exclusively in the context of the proper execution of the service and to grant access to this information exclusively to employees and third parties who must be aware of this for the proper execution of the agreement. In the latter case, this obligation of confidentiality is itself imposed on anyone who has access to the relevant information.

### **ARTICLE 8. Intellectual law**

The database of published data, glamping GROEI - Rent a Bubble photos and illustrations, made by the customer or third parties, remains the private property of Glamping GROEI - Rent a Bubble. As a result, any copy, publication, reproduction or other exploitation in any form, whether images for any use other than expressly agreed, is prohibited without the prior written permission of Glamping GROEI - Rent a Bubble. Any offence can lead to prosecution.

## **ARTICLE 9. price**

The amount of our prices is expressed in euros, expressed in all taxes included (including any tax).

The prices shown include all services strictly stated at the time of booking.

Unless otherwise specified, they do not contain any extras,

The customer is informed that Glamping GROEI - Rent a Bubble reserves a right of retention on all its creations until full payment of the agreed price. Various documents and media are only provided to the customer after the payment has been made validly.

## **ARTICLE 10. payment terms**

Unless otherwise written, the customer accepts that Glamping GROEI - Rent a Bubble is in favour of electronic invoicing. Invoices are payable no later than the due date stated on them. After this period, any unpaid invoice, by operation of law and without notice of default, will yield a conventional interest.

Any dispute over an invoice must be sent in writing, within eight working days of shipment. Once this period has expired, the invoice is deemed to have been accepted by the customer.

## **ARTICLE 11. alterations**

All changes to the benefits originally agreed must be the subject of written approval and signed by all parties.

The claimant reserves the right to amend these general terms and conditions. The amended terms and conditions will be communicated to the customer and, in the absence of a challenge within 10 working days, applicable on the first day of the month following their shipment.

#### **ARTICLE 12. Validity**

The invalidity, inapplicability or illegality of any of the clauses in one of the agreements concluded between the parties (specific and general terms and conditions or other agreements) does not lead to the invalidity or nullity of the other provisions of the agreement. All clauses remain fully valid.

#### **ARTICLE 13. Disputes**

If the Parties agree to attempt to resolve disputes relating to the validity, interpretation or enforcement of this Agreement through mediation or mediation. It shall begin no later than the 15th working day following the request for mediation or mediation notified by one of the parties to the other Party. Unless the parties expressly agree, the duration of mediation or mediation may not exceed 30 working days. Once this period has expired, the parties will again be free to bring their dispute before the courts and tribunals.

Unless there is a mandatory or public order provision that prescribes otherwise, which will replace this clause, in the event of a dispute between the parties or a claim, only the courts on which our head office depends are competent.

The applicable law is Belgian law, in the Dutch language. .

The Parties shall accept, as part of their relationship, the electronic means of proof.

#### **ARTICLE 14. Using cookies on our website**

A cookie is a small text file that is stored by the server of a website in the browser of your computer or mobile device when you visit this website. The cookie contains a unique code to recognize your browser when you visit the website. The server of a website can only read the cookies that it has placed itself; it cannot access other information on your computer or mobile device. Cookies are stored on your computer or mobile device in your browser folder. The content of a cookie usually consists of the name of the server that placed the cookie, an expiration date and a unique encrypted code. Cookies generally facilitate and faster interaction between the visitor and the website. In addition, they help the visitor navigate between the different parts of the website. Cookies can also be used to make the content of a website or the advertisement on that site more relevant to the visitor and to adapt the website to the personal taste and needs of the visitor.

These cookies are necessary to enable visitors to visit and use certain parts of our websites. For example, these cookies allow you to browse between the different sections of websites, fill in forms, place orders, visit a multilingual website and update the content of your shopping cart. If you refuse these cookies, some parts of the website will not work properly or not at all.

This site contains tracer cookies to collect information about the use of the website by visitors, with the aim of improving its content, better adapting the content to the wishes of visitors and increasing its usability. If this type of cookies is used, the data collection process depends on the operation of the advertising agency.